

## 2017 Individual Market Plans

### Customer Service Numbers

Agent Support (Career Agents): 866-921-6245  
 Agent Support (Delegated Agents): 800-309-3163  
 Claims/Address/PCP Changes: 800-457-4708  
 Billing and Enrollment: 866-464-7932  
 Medicare Enrollment Fax: 877-889-9936

### Enrollment Application Addresses

**Overnight Mail Only**  
 Humana Medicare Enrollment  
 2432 Fortune Drive  
 Lexington, KY 40509

**Regular Mail**  
 Medicare Enrollment/SNP  
 PO Box 14309  
 Lexington, KY 40512

### Application Premium Field Note

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STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
TEXAS	STATEWIDE	PDP PDP		S5884	020	0	235347	009	\$63.80	Humana Enhanced (PDP)
TEXAS	STATEWIDE	PDP PDP		S5884	143	0	235347	026	\$24.30	Humana Preferred Rx Plan (PDP)
TEXAS	STATEWIDE	PDP PDP		S5884	168	0	235347	030	\$17.00	Humana Walmart Rx Plan (PDP)
TEXAS	Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio	HMO MAPD		H2649	045	0	297420	001	\$0.00	Humana Gold Plus® HMO
TEXAS	Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, Wilson	HMO MAPD		H2649	046	0	297424	001	\$0.00	Humana Gold Plus® HMO
TEXAS	Bowie, Cass, Collin, Dallas, Delta, Denton, Ellis, Fannin, Johnson, Red River, Rockwall, Tarrant, Titus, Wise	HMO MAPD		H2649	047	0	297409	001	\$0.00	Humana Gold Plus® HMO
TEXAS	El Paso	HMO MAPD	Dual-Eligible SNP	H2649	048	0	294261	001	\$0.00	Humana Dual Eligible SNP HMO
TEXAS	Bowie, Cass, Collin, Dallas, Delta, Denton, Ellis, Fannin, Gregg, Harrison, Johnson, Red River, Rockwall, Tarrant, Titus, Wise	HMO MAPD	Dual-Eligible SNP	H2649	048	0	294264	001	\$0.00	Humana Dual Eligible SNP HMO
TEXAS	Fort Bend, Harris, Montgomery	HMO MAPD	Dual-Eligible SNP	H2649	048	0	294279	001	\$0.00	Humana Dual Eligible SNP HMO
TEXAS	El Paso	HMO MAPD		H2649	049	0	297444	001	\$0.00	Humana Gold Plus® HMO
TEXAS	Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio	HMO MAPD	Dual-Eligible SNP	H2649	050	0	297380	001	\$0.00	Humana Dual Eligible SNP HMO
TEXAS	Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, Wilson	HMO MAPD	Dual-Eligible SNP	H2649	050	0	297381	001	\$0.00	Humana Dual Eligible SNP HMO
TEXAS	Hays, Travis, Williamson	HMO MAPD		H2649	051	0	297445	001	\$0.00	Humana Gold Plus® HMO
TEXAS	Fort Bend, Harris, Montgomery	HMO MAPD		H2649	052	0	297419	001	\$0.00	Humana Gold Plus® HMO

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TEXAS	Kleberg, Nueces, San Patricio	HMO MAPD	Cardiovascular Disease SNP Congestive Heart Failure SNP Diabetes SNP	H2649	053	0	297388	001	\$0.00	Humana Chronic Condition SNP HMO
TEXAS	Atascosa, Bandera, Bexar, Comal, Kendall, Wilson	HMO MAPD	Cardiovascular Disease SNP Congestive Heart Failure SNP Diabetes SNP	H2649	054	0	297404	001	\$0.00	Humana Chronic Condition SNP HMO
TEXAS	Gregg, Harrison, Jefferson, Rusk, Smith, Upshur	HMO MAPD		H2649	055	0	297403	001	\$35.00	Humana Gold Plus® HMO
TEXAS	Fort Bend, Harris, Montgomery	HMO-POS MAPD	ESRD Kidney Care SNP	H2649	056	0	294472	001	\$26.10	Humana Chronic Condition SNP HMO
TEXAS	Hardin, Jefferson, Liberty, Orange, Polk, Tyler	LPPO MAPD		H6609	108	0	290978	001	\$77.00	HumanaChoice® PPO
TEXAS	Dawson, Ector, Howard, Martin, Midland	LPPO MAPD		H6609	108	0	290979	001	\$77.00	HumanaChoice® PPO
TEXAS	Armstrong, Carson, Deaf Smith, Gray, Potter, Randall	LPPO MAPD		H6609	108	0	290980	001	\$77.00	HumanaChoice® PPO
TEXAS	Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio	LPPO MAPD		H6609	108	0	290981	001	\$77.00	HumanaChoice® PPO
TEXAS	Coleman, Comanche, Eastland, Jones, Shackelford, Taylor	LPPO MAPD		H6609	108	0	290982	001	\$77.00	HumanaChoice® PPO
TEXAS	Callahan, Collin, Cooke, Dallas, Delta, Denton, Ellis, Erath, Fannin, Grayson, Hood, Johnson, Navarro, Palo Pinto, Rockwall, Tarrant	LPPO MAPD		H6609	108	0	291000	001	\$77.00	HumanaChoice® PPO
TEXAS	Austin, Chambers, Colorado, Fort Bend, Harris, Montgomery, San Jacinto, Walker, Waller, Washington, Wharton	LPPO MAPD		H6609	108	0	291002	001	\$77.00	HumanaChoice® PPO
TEXAS	Atascosa, Bandera, Bexar, Comal, Dimmit, Edwards, Frio, Guadalupe, Kendall, Kinney, Maverick, Medina, Real, Uvalde, Victoria, Webb, Wilson, Zavala	LPPO MAPD		H6609	108	0	291053	001	\$77.00	HumanaChoice® PPO
TEXAS	Anderson, Camp, Cherokee, Franklin, Gregg, Harrison, Henderson, Marion, Morris, Panola, Rusk, Shelby, Smith, Upshur, Van Zandt, Wood	LPPO MAPD		H6609	108	0	291054	001	\$77.00	HumanaChoice® PPO

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TEXAS	Hardin, Liberty, Orange, Polk, Tyler	LPO MAPD		H6609	151	0	290978	002	\$16.90	HumanaChoice® PPO
TEXAS	Ector, Howard, Martin, Midland	LPO MAPD		H6609	151	0	290979	002	\$16.90	HumanaChoice® PPO
TEXAS	Armstrong, Carson, Deaf Smith, Potter, Randall	LPO MAPD		H6609	151	0	290980	002	\$16.90	HumanaChoice® PPO
TEXAS	Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio	LPO MAPD		H6609	151	0	290981	002	\$16.90	HumanaChoice® PPO
TEXAS	Coleman, Jones, Shackelford, Taylor	LPO MAPD		H6609	151	0	290982	002	\$16.90	HumanaChoice® PPO
TEXAS	Callahan, Collin, Cooke, Dallas, Delta, Denton, Ellis, Erath, Fannin, Grayson, Johnson, Navarro, Palo Pinto, Rockwall, Tarrant	LPO MAPD		H6609	151	0	291000	003	\$16.90	HumanaChoice® PPO
TEXAS	Austin, Chambers, Colorado, Fort Bend, Harris, Montgomery, San Jacinto, Walker, Waller, Washington, Wharton	LPO MAPD		H6609	151	0	291002	002	\$16.90	HumanaChoice® PPO
TEXAS	Atascosa, Bandera, Bexar, Comal, Dimmit, Edwards, Frio, Guadalupe, Kendall, Maverick, Medina, Real, Victoria, Wilson, Zavala	LPO MAPD		H6609	151	0	291053	002	\$16.90	HumanaChoice® PPO
TEXAS	Anderson, Camp, Cherokee, Franklin, Gregg, Harrison, Henderson, Marion, Morris, Panola, Rusk, Shelby, Smith, Upshur, Van Zandt, Wood	LPO MAPD		H6609	151	0	291054	002	\$16.90	HumanaChoice® PPO
TEXAS	Bosque, Camp, Cherokee, Collin, Cooke, Dallas, Denton, Fort Bend, Franklin, Freestone, Hardin, Harris, Hill, Hood, Jefferson, Marion, Orange, Polk, San Jacinto, Tarrant, Trinity, Tyler, Van Zandt, Victoria, Walker, Washington, Wharton, Wise, Wood	PFFS MAPD		H8145	084	0	250889	001	\$103.00	Humana Gold Choice® PFFS without a standalone PDP
TEXAS	Bandera, Bee, Bexar, Blanco, Brazos, Burleson, Caldwell, Cameron, Coke, Coleman, Comal, El Paso, Falls, Frio, Hays, Hidalgo, Jim Wells, Kendall, Kleberg, Lamb, Lee, Llano, Lubbock, Lynn, Medina, Midland, Nueces, Potter, Randall, Refugio, Swisher, Taylor, Tom Green, Travis, Webb, Willacy, Williamson, Wilson, Zavala	PFFS MAPD		H8145	084	0	256063	002	\$103.00	Humana Gold Choice® PFFS without a standalone PDP
TEXAS	Camp, Collin, Cooke, Dallas, Harris, Hill, Hood, Jefferson, Orange, San Jacinto, Tarrant, Tyler, Van Zandt, Victoria, Walker, Wise, Wood	PFFS MA		H8145	126	0	250889	003	\$40.00	Humana Gold Choice® PFFS without a standalone PDP
TEXAS	Bandera, Bee, Bexar, Brazos, Burleson, Cameron, Coke, Comal, El Paso, Falls, Frio, Hays, Hidalgo, Jim Wells, Kendall, Kleberg, Lamb, Lee, Lubbock, Lynn, Medina, Midland, Nueces, Potter, Randall, Refugio, Swisher, Taylor, Travis, Willacy, Williamson, Wilson, Zavala	PFFS MA		H8145	126	0	256063	001	\$40.00	Humana Gold Choice® PFFS without a standalone PDP

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TEXAS	Anderson, Angelina, Archer, Austin, Baylor, Bosque, Bowie, Brazoria, Calhoun, Camp, Cass, Chambers, Cherokee, Clay, Collin, Colorado, Comanche, Cooke, Dallas, Delta, Denton, Eastland, Ellis, Erath, Fannin, Fayette, Fort Bend, Franklin, Freestone, Galveston, Grayson, Gregg, Grimes, Hamilton, Hardin, Harris, Harrison, Henderson, Hill, Hood, Hopkins, Houston, Hunt, Jack, Jackson, Jasper, Jefferson, Johnson, Kaufman, Lamar, Lavaca, Leon, Liberty, Limestone, Madison, Marion, Matagorda, Montague, Montgomery, Morris, Nacogdoches, Navarro, Newton, Orange, Palo Pinto, Panola, Parker, Polk, Rains, Red River, Rockwall, Rusk, Sabine, San Augustine, San Jacinto, Shelby, Smith, Somervell, Stephens, Tarrant, Throckmorton, Titus, Trinity, Tyler, Upshur, Van Zandt, Victoria, Walker, Waller, Washington, Wharton, Wichita, Wilbarger, Wise, Wood, Young	RPPO MAPD		R5826	012	0	235373	010	\$80.00	HumanaChoice® PPO
TEXAS	Andrews, Aransas, Armstrong, Atascosa, Bailey, Bandera, Bastrop, Bee, Bell, Bexar, Blanco, Borden, Brazos, Brewster, Briscoe, Brooks, Brown, Burleson, Burnet, Caldwell, Callahan, Cameron, Carson, Castro, Childress, Cochran, Coke, Coleman, Collingsworth, Comal, Concho, Coryell, Cottle, Crane, Crockett, Crosby, Culberson, Dallam, Dawson, Deaf Smith, DeWitt, Dickens, Dimmit, Donley, Duval, Ector, Edwards, El Paso, Falls, Fisher, Floyd, Foard, Frio, Gaines, Garza, Gillespie, Glasscock, Goliad, Gonzales, Gray, Guadalupe, Hale, Hall, Hansford, Hardeman, Hartley, Haskell, Hays, Hemphill, Hidalgo, Hockley, Howard, Hudspeth, Hutchinson, Irion, Jeff Davis, Jim Hogg, Jim Wells, Jones, Karnes, Kendall, Kenedy, Kent, Kerr, Kimble, King, Kinney, Kleberg, Knox, Lamb, Lampasas, La Salle, Lee, Lipscomb, Live Oak, Llano, Loving, Lubbock, Lynn, McCulloch, McLennan, McMullen, Martin, Mason, Maverick, Medina, Menard, Midland, Milam, Mills, Mitchell, Moore, Motley, Nolan, Nueces, Ochiltrie, Oldham, Parmer, Pecos, Potter, Presidio, Randall, Reagan, Real, Reeves, Refugio, Roberts, Robertson, Runnels, San Patricio, San Saba, Schleicher, Scurry, Shackelford, Sherman, Starr, Sterling, Stonewall, Sutton, Swisher, Taylor, Terrell, Terry, Tom Green, Travis, Upton, Uvalde, Val Verde, Ward, Webb, Wheeler, Willacy, Williamson, Wilson, Winkler, Yoakum, Zapata, Zavala	RPPO MAPD		R5826	012	0	256040	002	\$80.00	HumanaChoice® PPO

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